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Governor

STATE OF NEVADA

TERRY REYNOLDS
Director



BARBARA D. RICHARDSON
Commissioner

DEPARTMENT OF BUSINESS AND INDUSTRY
DIVISION OF INSURANCE

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Nevada Division of Insurance offices are closed to the public but still serving consumers

Carson City, NV – Due to COVID-19 and for everyone’s safety, the Division of Insurance (“Division”) has closed its offices in Carson City and Las Vegas to the public.

“Even though the public cannot physically come into the offices, Division staff are still working and serving consumers via email, phone, or online,” said Insurance Commissioner Barbara Richardson. “The Division is committed to serve the public while keeping everyone’s health and safety in mind.”

Consumers, licensees, and the general public are encouraged to contact the Division by visiting the Division’s website at www.doi.nv.gov. Consumers who need to file a complaint can do so by filling out a form online at: <http://doi.nv.gov/Consumers/File-A-Complaint/>.

For further assistance, you may call the Division’s Carson City office at (775) 687-0700 or you may also email questions to insinfo@doi.nv.gov.

Division’s offices will remain closed until further notice.

About the Nevada Division of Insurance

The State of Nevada Division of Insurance, a Division of the Nevada Department of Business and Industry, protects the rights of Nevada consumers and regulates Nevada’s \$14 billion insurance industry. The Division of Insurance has offices in Carson City and Las Vegas. In 2019, the Division investigated more than 2,750 consumer complaints, answered over 10,700 inquiries, and recovered over \$6.3 million on behalf of consumers. For more information about the Division of Insurance, visit DOI.NV.GOV.

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